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## Services

Mail service is provided by the United States Postal Service, from the Kingwood Post Office, 4025 Feather Lake Way, Kingwood, Texas 77339. Postal regulations require cluster mailboxes in areas of new development.

Waste Management of Houston, provides garbage pick-up. Collection is from the garage front door or front side corner of the house; whichever is closer to the street. Waste Management directly bills each household on a quarterly basis. Please call (713) 686-6666 for specific information regarding pick-up service.

The City of Houston Mayor's Office has a liaison that offices in Kingwood. Her name is Gwendolyn Condoleo, and she may be reached at (281) 361-9550.

The City of Houston Police Department provides police services. Their substation is located at 3915 Rustic Woods. You may contact them at their non-emergency phone number of (713) 222-3131 or by dialing 911 (emergencies only).

The City of Houston Fire Department provides fire protection and emergency ambulance services. Several fire stations service the Kingwood community. (#101 - 1863 Kingwood Drive, #102 - 4102 West Lake Houston Pkwy., #103 - 2907 High Valley, #104 - 910 Forest Cove Drive) In the event of an emergency, dial 911.

## Utilities

Reliant Energy provides electric service. Service and rate information can be obtained by calling (713) 207-7777.

Centerpoint Energy provides gas service. Service and rate information can be obtained by calling (713) 659-2111.

Telephone service is provided by Sprint. The area codes are: 713, 281, 832. Service and rate information can be obtained by calling (281) 446-2001.

Cable television and private security service are provided by Kingwood Cablevision Company. Cable television service and rates may be obtained by calling (281) 360-7500. For security sales and information, call (281) 360-2576. See the Yellow Pages for additional security service companies that service Kingwood.

Water and sanitary sewer services are provided by the City of Houston. Service and rate information may be obtained by calling (713) 371-1400.

- Garbage Pick-up starts at 7:00 AM Containers may be garbage cans or garbage bags.
- Garbage should be placed near your garage and needs to be both visible and accessible on your pick-up days. (NOTE – you will need to move your garbage down the driveway behind any vehicle that would be blocking your driveway.)
- Only garbage cans or garbage bags will be picked up at the garage. All other items must be at the street curb to insure nothing is picked up in error.
- Yard debris small enough to go into a garbage bag may be left with the household garbage. Shrub or tree trimmings too long for a garbage bag will need to be cut in 4 feet lengths and tied in a small bundle and placed at the street curb for collection.
- Moving boxes will also need to be placed at the street curb for collection.
- Some of the items that <u>CANNOT</u> be picked up are: Refrigerator, Deep Freeze, Large tree limbs, tree stumps, firewood, building and/or constriction materials, house paint, automobile parts (oil, batteries, tires, fenders, etc.), or any item that would damage the packing system on the trucks. Feel free to call Waste Management if there is a question about an item.
- ➢ Holiday's observed are: New Year's Day

Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

Collection following a holiday will be on the next regularly scheduled collection day.